

Accommodation Contract and Rules

Article 1 - Scope of Application

01.01. The Accommodation Contract and related contracts to be concluded between our Hostel and the Guest shall be based on this Contract under the following terms and conditions of our Contract. Any matter not stipulated in this Contract shall be governed by ordinance and generally established practice.

01.02. When our Hostel has agreed to conclude a Special Contract without conflicting with ordinance and established practice, the said Special Contract shall prevail.

Article 2 - Application for an Accommodation Contract

02.01. The Guest who intends to apply to our Hostel for an Accommodation Contract will be required to provide our Hostel with the following particulars:

- (1) Name (s) of Guest (s), Gender, Age, Tel No.
- (2) Check-in & Check-out Date, Number of Guests, Room Type, Accompanying Name (s)
- (3) Other information considered necessary by our Hostels

02.02. In the case that the Guest has requested, during his/her stay, an extension of an overnight stay beyond the date described in the preceding Paragraph (2) above, our Hostel shall handle his/her request as a new application for an Accommodation Contract which has been made at the point in time when the said request has been made

02.03. Any guest of age 18 and above has the right to book and stay in our dorms. Guests' ages ranging 0 to 17 must stay in private rooms with their guardians. A Parental Consent Form is strictly required for guests' ages ranging 0 to 17 when staying with no guardians.

[Parental Consent Form \(Download\)](#)

Article 3 - Conclusion, etc. of the Accommodation Contract

03.01. The Accommodation Contract shall be considered to have been concluded at the time when our Hostel has accepted the application described in the preceding Article, unless our Hostel has not accepted the said application.

03.02. When Accommodation Contract is established, the amount of due payment may be settled when the Guest reserved the room.

03.03. The Application Money shall first be applied to the final payment of the Accommodation Charge payable, and when the circumstances requiring application of the provisions of Article 6 and Article 18 have arisen, to penalty and then to compensation money in this order. If there is any balance left it will be repaid at the time when the Accommodation Charge is paid as provided in Article 12.

03.04. In the case that the Application Money described in Paragraph 2 of this Article has not been paid by the date set by us as stipulated in the same Paragraph, the Accommodation Contract shall become invalid, but limited only to the case where our Hostel has notified the Guest to that effect at the time when prescribing the day due for payment of the Application Money

Article 4 - Special Contract Requiring Non-Payment of the Application Money

04.01. Notwithstanding the provision of the preceding Article, Paragraph 2, there are cases where our Hostel accepts a Special Contract which does not require payment of the Application Money specified in the said Paragraph after the conclusion of the Contract.

04.02. When accepting an application for an Accommodation Contract, in the case that our Hostel fails to request payment of the Application Money specified in the preceding Article, Paragraph 2, and/or in the case that it fails to prescribe the due date for payment of the said Application Money, the Special Contract described in the preceding Paragraph shall be considered to have been accepted

Article 5 - Refusal of the Conclusion of the Accommodation Contract

05.01. The following are cases where our Hostel will not accept the conclusion of the - 2 - Accommodation Contract:

- (1) When application for accommodation is not based on this Contract.
- (2) When there is no room available due to full occupancy.

- (3) When the Guest seeking accommodation is considered likely to behave in violation of the provisions of the ordinance, public order or good public morals.
- (4) When the Guest seeking accommodation is considered to be corresponding to the following (a) to (c).
- (a) The law in respect to prevention, etc. against illegal actions by gang members (1991 Law item 77) stipulated article 2 item 2 (hereinafter referred to as "gang group"), gang member stipulated by the same law article 2 item 6 (hereinafter referred to as "gang member."), gang group semi-regular members or gang member related persons and other antisocial forces.
- (b) When a gang group or gang members are associates of corporations or other bodies to control business activities.
- (c) When a corporate body has related persons to gang members.
- (5) When the in-house guest is extremely intoxicated and our hostel staff members judge that the Guest may put others to considerable inconvenience by his / her behavior.
- (6) When the Guest seeking accommodation is clearly considered to be a patient with an infectious disease.
- (7) When the guest seeking accommodation, a violent requesting act is carried out, or demanded burden beyond the reasonable purview.
- (8) When act of God, trouble with facilities, and other unavoidable causes prevent the Guest from staying at our Hostel.
- (9) When the Guest has failed to settle the due payment, when the Guest has failed to show at the check-in day, when the Guest has been asked to leave due to his / her disturbing behavior at previous stay (s).

Article 6 - The Guest's Right to Cancel the Contract

06.01. The Guest may request our Hostel to cancel the Accommodation Contract.

06.02. In the case that the Guest has cancelled the Accommodation Contract in whole or in part due to causes attributable to him/her (which is the case when our Hostel has requested payment of the Application Money by prescribing the date due for such payment under the provision of Article 3, Paragraph 2, except in the case when the Guest has cancelled the Accommodation Contract prior to such payment), payment of penalty shall be required as specified in the attached Schedule II, but in the case that our Hostel has accepted a Special Contract described in Article 4, Paragraph 1 this provision shall be applied only to the case where our Hostel has notified the Guest of his/her responsibility to pay a penalty for cancellation of the Contract when accepting the Special Contract.

06.03. In the case that the Guest does not arrive by 0 a.m. on the day of an overnight stay without informing our Hostel of a delay, the Accommodation Contract concerned may be considered to have been cancelled by the Guest and will be handled accordingly

Article 7 - The Right of Our Hostel to Cancel the Contract

07.01. The following are cases where our Hostel may cancel the Accommodation Contract:

- (1) When the Guest is considered likely to behave in violation of the provisions of the ordinance, public order or good public morals, or he/she is considered to have behaved in such a manner.
- (2) When the Guest is clearly considered to be corresponding to the following (a) to (c).
- (a) Gang group, gang group semi-regular members or gang member related persons and other antisocial forces.
- (b) When a corporate body or other organization where gang groups or gang members control business activities.
- (c) In a corporate body which has persons relevant to gang member in its board of members.
- (3) When the Guest is intoxicated, the Guest in accommodation behaves extremely in a mischievous way against other hostel guests.
- (4) When the Guest is clearly considered to be a patient with an infectious disease.
- (5) When having accommodation, a violent action is carried out, or demanded a burden beyond reasonable purview.
- (6) When unavoidable causes, such as act of God, etc., prevent the Guest from staying at our Hostel.
- (7) When the Guest smokes in any non-smoking areas or vandalizes fire protection facilities, or does not comply with the matters prohibited by our Hostel among the rules of use prescribed by our Hostel.

07.02. In cases where our Hostel has cancelled the Accommodation Contract in accordance with the provision of the preceding Paragraph, charges for accommodation service, etc. which have not yet been offered to the Guest shall not be receivable

Article 8 - Registration of Accommodation

08.01. The Guest will be required to register the following particulars at the front desk of our Hostel:

- (1) Name, age, gender, address and occupation of the Guest.
- (2) In addition to the above, the Hostel requires; Nationality, passport number, place entered and date entered, in the case of a foreign guest.
- (3) Scheduled date and time of departure.
- (4) Other particulars considered necessary by our Hostel.

08.02. In the case that the Guest intends to pay the charges described in Article 12 by using such means in place of currency as traveler's checks, accommodation coupons, credit card, etc., he/she will be required to show them at the time of registration described in the preceding Paragraph.

Article 9 - Time Allowed for Use of the Guest room

09.01. The time allowed for the Guest to use the guest room of our Hostel shall be from 3 p.m. till 10 a.m. of the following morning, except when the Guest stays for more than one night in succession, in which case the Guest may use the guest room all day except the day of arrival and the day of departure.

09.02. Notwithstanding the provision of the preceding Paragraph, there are cases where our Hostel may accept the use of the guest room in hours other than those specified in the preceding Paragraph, in which case an additional charge will be required as specified below

- (1) Extra 1,000yen including tax will be charged for LATE CHECK-OUT from 10am to 1pm. If the Guest fails to check-out at 1pm, one more night fee will be applied.
- (2) Extra 1,000yen including tax will be charged for EARLY CHECK-IN only when our Hostel can prepare the clean bed for him /her.

Article 10 - Compliance of the Rules of Use of the Hostel

10.01. While staying in our Hostel, the Guest will be required to comply with the Rules of Use posted inside our Hostel as prescribed by us.

Article 11 - Business Hours

11.01. The business hours of principal facilities in our Hostel shall be as follows. Details of the service hours of other facilities are explained in the pamphlet provided, displays at major points inside our Hostel, and the service directory provided in each guest room.

- (1) Service Hours of Front Desk, Cashier, etc.: 6:00 a.m. to 24:00 p.m.
- (2) Drinking and Eating (Facilities) Service Hours: Please check each facility.

11.02. The service hours described in the preceding Paragraph may be changed temporarily for unavoidable reasons, in which case the Guest will be notified by proper means

Article 12 - Payment of Charges

12.01. The breakdown of the accommodation charge, etc. payable by the Guest shall be as listed in the attached Schedule I.

12.02. Payment of the accommodation charges, etc. described in the preceding Paragraph shall be made in currency or by other alternative means accepted by our Hostel, such as traveler's check, accommodation coupon, credit card, etc., at the front desk at the time when the Guest arrives to our Hostel or is charged by our Hostel.

12.03. In the case that the Guest has not stayed at our Hostel at his/her discretion even after we have offered the guest room to the Guest and made it available for him/her to use, the accommodation charge will still be charged

Article 13 - Responsibility of Our Hostel

13.01. In the case that we have inflicted damage on the Guest in the course of fulfilling the Accommodation Contract and related Contracts or in breach of these Contracts, we shall compensate for the said damage, unless the said damage has been caused due to a cause not attributable to us.

13.02. Our Hostel is covered by the Hostel liability insurance to cope with emergencies in the case of fire, etc.

Article 14 - Handling In Case the Guest Room Contracted Is Not Available

14.01. Should the guest room contracted for the Guest under the Accommodation Contract become unavailable for him/her, our Hostel shall try to offer other accommodation facilities under the same conditions as the original Accommodation Contract as far as possible, subject to the consent of the Guest concerned.

14.02. Notwithstanding the provision of the preceding Paragraph, in cases where we are unable to offer other accommodation facilities to the Guest, we shall pay to him/her a compensation charge equivalent to the penalty, which will be applied to the amount of the compensable damage. However, in cases where there is no cause attributable to us for not being able to offer the guest room, we shall not pay the compensation charge.

Article 15 - Handling of Checked Articles, etc.

15.01. Our Hostel will not keep his / her passport, cash or any other valuables. Our Hostel will not compensate for loss or damage of any of the items aforementioned even he / she puts in the baggage (Article 16)

Article 16 - Custody of the Baggage or Personal Belongings of the Guest

16.01. When the baggage of the Guest has arrived at our Hostel prior to his/her arrival, our Hostel will keep it subject to our agreement given prior to its arrival, and will hand it to the Guest at the time when he/she checks in at the front desk.

16.02. The Guest must keep their personal belongings by themselves during stay and our Hostel will not compensate any loss or damage of items aforementioned.

16.03. In the case that the baggage or personal belongings of the Guest are found misplaced after he/she has checked out, our Hostel shall ask the owner of such items for his/her instructions when the owner has been identified. However, when there are no instructions from the owner or the owner has not been identified, our Hostel shall keep them for 7 days including the day when they have been found, and shall deliver them to a police station near to our Hostel after a lapse of 7 days.

16.04. The responsibility of our Hostel regarding the custody of the Guest's baggage or personal belongings in the case of the preceding two Paragraphs shall conform to the provision of the preceding Article, Paragraph 1, in the case of Paragraph 1 of this Article and to the provision of the preceding Article, Paragraph 2, in the case of the preceding Paragraph. 16.02.

Article 17 - Responsibility for Parking

1. Our hostel prepares no-parking service. We accept No-Responsibilities for any trouble related to his / her parking.

Article 18 - Responsibility of the Guest

18.01. In the case that our Hostel has suffered damage due to the intention or fault of the Guest, the Guest will be required to compensate our Hostel for the said damage.

Table1 Breakdown of Accommodation Charge (concerning Article2-1and12-1)

		Item
Total amount to be paid by a guest	Accommodation charge	① (1) Basic accommodation charge
	Additional charges	② Additional food and beverage charge, other charges
	Tax	③ Consumption Tax Consumption Tax (①+②) x 10% ④Accommodation Tax ①+② (per person and per night) (TOKYO and SHIBUYA branch) ¥ 10,000~ ¥ 14,999 …… ¥ 100 ¥ 15,000~ …… ¥ 200 ①+② (per person and per night) (KYOTO branch) ~ ¥ 19,999 …… ¥ 200 ¥ 20,000~ ¥ 49,999 …… ¥ 500 ¥ 50,000~ …… ¥ 1,000

Remarks:

1. The basic accommodation charge is based on the table of charges posted at Tokyo
2. When tax regulations changed, our Hostel conforms them accordingly.

Table2 Penalty (concerning Article6-2) for Hostel

The date of cancellation notification received		No Show	Accommodation Day	1 Day Prior to Accommodation Day	3 Days Prior to Accommodation Day
All Guests		100%	100%	50%	50%

1. Percentage is the ratio of cancellation fee to accommodation fee.

